

A large, semi-transparent American flag is positioned on the left side of the slide, with the stars and stripes visible.

Introduction to Auxiliary Information Technology

Steve Johnson

**Assistant National Commodore
Information Technology Directorate**



What We Will Cover

- **Major Software applications/Uses**
- **How the pieces fit together; dependencies**
- **The AuxData->AuxDirectory bridge; what every member needs to know**
- **Organization: Who does what? Services offered**
- **Communicating with IT**
- **IT Online Resources: Website superficial intro.**
- **The National Help Desk/Knowledge Base - Walkthrough**

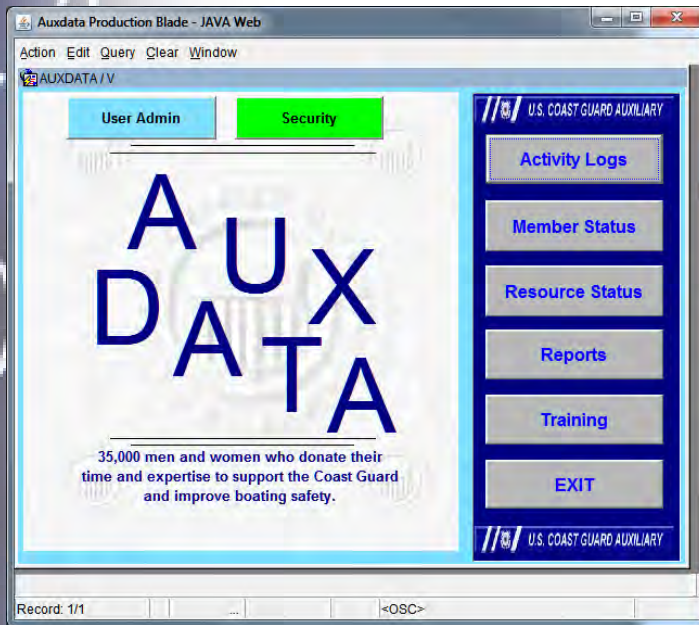


The background of the slide features a large, semi-transparent American flag on the left side, with the stars and stripes visible. The rest of the background is a plain, light color.

MAJOR SOFTWARE APPLICATIONS



AuxData



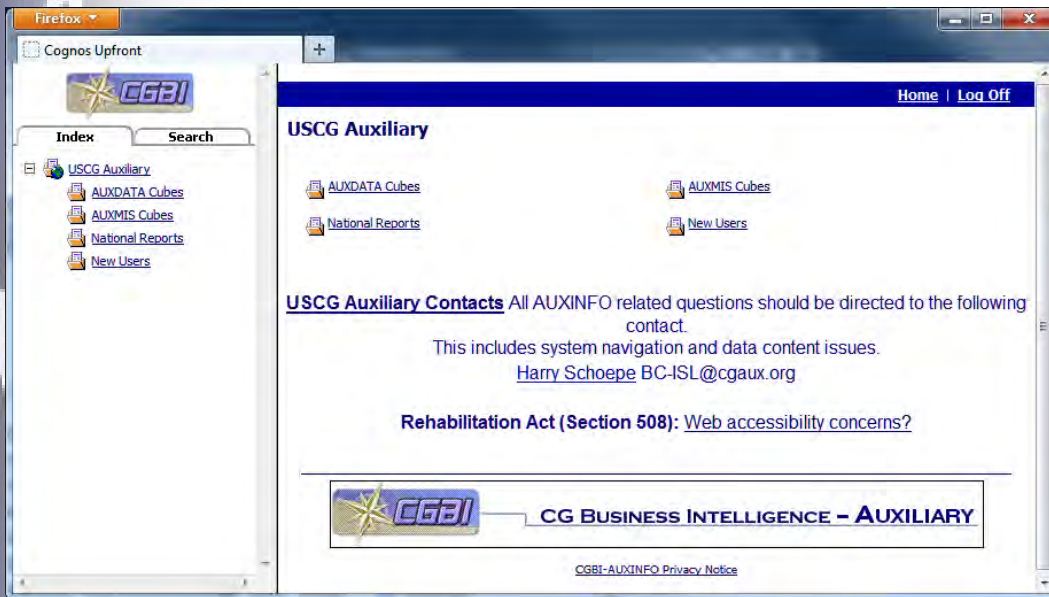
- Official Auxiliary “System of Records”
- Everything known (almost) about:
 - Members (Contact, offices, awards, activities, more)
 - Facilities
 - Units
- Principal Users: Trained specialists; controlled access
- Strictly a Coast Guard System (with *our* data)
 - Written and owned by the Coast Guard
 - Operated by the Coast Guard (at OSC Martinsburg)
 - Maintained by the Coast Guard (ibid.)
 - **Inside the Coast Guard Firewall** (important)



auxdata.uscg.gov



AuxInfo



- **General-purpose report generator for AuxData**
- **Access to most, but not all AuxData fields**
- **Principal users: “measurement” officials**
- **Like AuxData, a Coast Guard System**
- **Arcane, difficult interface; users are specialists**

auxinfo.uscg.gov



AuxDirectory (aka AuxOfficer)



U.S. Department of Homeland Security
United States Coast Guard Auxiliary

AUXDIRECTORY II
AUXOFFICER II

Master Dashboard

Unit Name	National	Reports
National	National Bridge & Staff	Reports Org Chart
Conference	Conference Staff	Reports

Unit Name	Directorates	Reports
A-Directorate	Government & Public Affairs	Reports Org Chart
B-Directorate	Recreational Boating Safety Outreach	Reports Org Chart
C-Directorate	Computer Software & Systems	Reports Org Chart
D-Directorate	Diversity	Reports Org Chart
E-Directorate	Public Education	Reports Org Chart
H-Directorate	Human Resources	Reports Org Chart
Q-Directorate	Incident Management & Preparednes	Reports Org Chart
I-Directorate	International Affairs	Reports Org Chart
M-Directorate	Measurements	Reports Org Chart
P-Directorate	Prevention	Reports Org Chart
R-Directorate	Response	Reports Org Chart
S-Directorate	Strategic Planning	Reports Org Chart
T-Directorate	Training	Reports Org Chart
U-Directorate	IT User Support & Services	Reports Org Chart
V-Directorate	Vessel Exam. & Rec. Boating Safety Visitation	Reports Org Chart

Unit Name	Districts	Unit Name	Districts
District 013	First Northern	District 091	Ninth Central
District 014	First Southern	District 092	Ninth Eastern
District 053	Fifth Northern	District 095	Ninth Western
District 054	Fifth Southern	District 113	Eleventh Northern
District 070	Seventh	District 114	Eleventh Southern
District 081	Eighth Coastal	District 130	Thirteenth
District 082	Eighth Eastern	District 140	Fourteenth
District 085	Eighth Western Rivers	District 170	Seventeenth

AuxOfficer PowerSearch SEARCH

Select type of output:

Onscreen List Enhanced Email List
 Directory Style Plain Email List
 vCards Email Separator

Enter Last Name, Member #, Email or Phone #

Unit (e.g. 114-12-04) Status Office

Qualifications

Administrative Procedures (apc)
Aid To Navigation (mtcn) Technician
Aid To Navigation Verifier

Sector

Sector Anchorage
Sector Baltimore
Sector Boston

Residence City State

AL
AK
AZ

Zip Code Radius

Notes:

- Each selection/entry narrows search.
- Ctrl-click for multiple selections in pulldowns.
- Multiple selections widen that category.

Familiar Searches:

- Last Name, Member #, or Email Only
- Unit + Office
- Unit + Qualification

Quick Start Guide

Officer table last updated 2013-01-07 17:05:39R; Member table last updated 2013-01-09 12:35:43R

National Help Desk

auxofficer.cgaux.org



AuxDirectory (aka AuxOfficer)

- “White” and “Yellow Pages” of the Auxiliary
 - Directory of all members and units
 - Contact information
 - Member competencies, offices, skills
- Users: all members, USCG
- Goal: put members in touch with one another.
 - Staff lists
 - Custom member lists by criteria
- Portal for Member/Unit Data Input
 - Built in 7028 “Change of Member Info”
 - Change Unit information

Name	Date Taken	Result	Certificate
(APC) - Administrative Procedures Course (APC)	2008-09-13	Passed	Print
(AN) - Aid to Navigation Verifier	2010-10-02	Passed	Print
(CPR) - Certified CPR Provider	2008-08-28	Passed	Print
(MPV) - Memorial Boat Safety Program Visitor Exam - NEW EXAM	2008-02-06	Passed	Print
(NVA) - Navigation Rules 90	2008-09-14	Passed	Print
(OPS) - Operations Policy Exam	2008-11-15	Passed	Print

auxofficer.cgaux.org





AuxOfficer/AuxDirectory

Webform 7028 - Change of Member Information

Read carefully:

- (1) **Names** (First,Middle.Last,Spouse): Names only (no titles,suffixes like "Jr.", etc.);
- (2) **Spouse (or domestic partner)**: "Jane", "Jane Doe", "John M Doe" (no explanations, no non-names); Leave blank if none;
- (3) **Addresses**: Do not make trivial format changes (N. to North, P.O.Box to PO Box, Street to St, etc.); No comments like "Temporary";
- (4) **eMail1** only will be used for all official Auxiliary purposes, including WebForms;
- (5) Make all your changes first and then hit SUBMIT only one time. Do not violate this rule!

Member #	1229662		
Unit	114-12-04		
First Name	STEPHEN	Middle	C
Last	JOHNSON		Suffix
Address1	29 BARCELONA CIR		
Address2			
City	REDWOOD CITY		
State	CA	Zip Code	94065-1318
Spouse	ABIGAIL		
eMail1	steve@roeder-johnson.com		
eMail2			
Home Phone	(650) 395-7160	10 digits only	
Cell Phone	(650) 395-7160	10 digits only	
Work Phone	(650) 395-7160	10 digits only	
Offices Held	ANACO-IT, DSO-CS		
Qualifications	AV, APC, CPR, FPRINTTECH, TCO		
Travel	<input checked="" type="checkbox"/> Willing to travel outside your home area?		
Fitness	<input checked="" type="checkbox"/> Can you physically perform the skills below?		
Admin Missions	<input checked="" type="checkbox"/> Willing to do Aux/CG admin support?		
Photo ID	<input checked="" type="checkbox"/> Do you have a current laminated photo ID?		
Availability	SUN MON TUE WED THU FRI SAT		
Days	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Evenings	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Security Status	DO		

OCCUPATION

There are 865 occupations. Chose a category on the left to narrow your search, then pull down the right menu for specific occupations in that category.

Occupation Choose occupation category here first... Chief Executives

SKILLS (Up to 10)

There are 864 skills. Chose a category on the left to narrow your search, then pull down the right menu for specific skills in that category. Click ADD TO LIST. Click SUBMIT CHANGES to finalize, after all other changes have been made on form.

Skills List

- Market Research Analysts and Marketing Specialists
- Computer Programmers
- Software Developers, Applications
- Web Developers
- Electrical Engineers

Add a Skill— Choose skill category here first...

7028 Form Help

National Help Desk

Find your zip+4 zip code

SMTP Version + Skills Bank: 20 June 2012 SCJ

7028 Webform

- **Change member information**
 - Contact information
 - Availability for augmentation
 - Fitness/willingness
 - Skills and occupation
- **Instantly updates AuxDirectory**
- **Emails notice of change to FSO-IS**
 - Goal: AuxData Entry

webforms.cgaux.org/forms/7028



DEPARTMENT OF HOMELAND SECURITY U. S. Coast Guard 7029 Webform (03/11) <small>131246 ACTIVE</small>		U. S. Coast Guard Auxiliary MEMBER ACTIVITY WORKSHEET <small>Use this form to report activities not reported on any other AUXDATA form.</small>		2013					
Section 1 – Member Information									
STEPHEN C JOHNSON			District 114, Flotilla 12-04						
			steve@roeder-johnson.com						
Section 2 – Activity Information									
Check to Show/Enter Details: <input type="checkbox"/>									
ITEM	DATE ↔ ↔	MISSION DESCRIPTION (42 CHARACTERS MAXIMUM)	NON-REIMB.		HOURS PER MISSION CATEGORY				
			MILES	EXPENSE	99A	99B	99C	99D	99E
1	01JAN								
2	02JAN								
3	03JAN								
4	04JAN								
5	05JAN								
6	06JAN								
7	07JAN								
8	08JAN								
9	09JAN								
10	10JAN								
11	11JAN								
12	12JAN								
13	13JAN								
14	14JAN								
15	15JAN								
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21	21JAN								
22	22JAN								
23	23JAN								
24	24JAN								
25	25JAN								
26	26JAN								
27	27JAN								
28	28JAN								
29	29JAN								
30	30JAN								
31	31JAN								
TOTALS:									
Section 3 – Submission Information									
Last saved: never									
11 JAN 2013	NOTES:		LOG NUMBER: (OPTIONAL)						
IS Officer Addresses		<input type="checkbox"/> SO-IS: G REINHARDT grr4kh@juno.com	<input checked="" type="checkbox"/> FSO-IS: HAROLD PRUETT hlpruett@verizon.net						
<small>TOM RYNGOR STEVE JOHNSON</small> Download <input type="button" value="Print"/> <input type="button" value="Save"/> <input type="button" value="Quit"/> <input type="button" value="Restore"/> <input type="button" value="Submit"/> Clear									

7029 Webform


- Record member hours
 - Administrative hours
 - Miles driven
 - Expenses
- Emails data to FSO-IS
 - Goal: AuxData Entry
- Usage: 86% of members who report hours

webforms.cgaux.org/forms/7029



NTC

National Testing Center



United States Coast Guard Auxiliary
U.S. Department of Homeland Security

**America's
Volunteer
Guardians**
Since 1939

Members Home

Test Catalog | Test History | Proctor List | Instructions

Test ID	Test Name Test Description
AIR	Aviation Exam Part A
APC	Administrative Procedures Course (APC) Administrative Procedures Course
AUX-20	AUX 20 Intro to Auxiliary Public Affairs final exam
AUX-21	AUX 21 Auxiliary Public Affairs Policy final exam
AUX-22	AUX 22 USCG Public Affairs 2nd Class final exam
AUX-23	Journalism for Coast Guard Public Affairs Evaluation of knowledge base and skill set of those seeking Public Affairs journalism specialization
AUX-26	AUX 26 Introduction to Digital Photography, final exam
COM	AUXCOM Communications Exam
FLC-O	Flotilla Leadership Course - Online
FPRINTTECH	Fingerprint Exam
GMATE	GoodMate Exam
IT	Instructor Development Course (IDC)
MDV	Recreational Boating Safety Program Visitor Exam - NEW EXAM
MSEP	Introduction to Marine Safety and Environmental Protection (IMSEP)
NAVA	AUXNAV Exam Part A
NRUL70	Navigation Rules 70
NRUL95	Navigation Rules 95
OPS	Operations Policy Exam
PAT	AUXPAT Patrols Exam
PILPSE	Aviation Exam Part B
SEA	AUXSEA Seamanship Exam
VE	Vessel Examiner Test - NEW New VE Exam
WEA	AUXWEA Weather Exam Weather Exam for AUXOP

- **Online examinations**
 - Proctored/Unproctored
- **Results are...**
 - Sent to AuxData
 - Stored online
 - Viewable in NTC
 - Viewable in AuxDirectory



ntc.cgaux.org



Online Classroom

- Online training and videos
 - Public Affairs
 - Information Technology
 - New Members
 - Aux Procedures
 - Navrules
 - Operations Policy
 - Vessel Examiner
 - Program Visitor
 - more...

Coast Guard Auxiliary - Online Classroom

You are logged in as STEPHEN JOHNSON (Logout)
English (en)

Main menu

- Site news
- Navigation
- Home
 - My home
 - Site pages
 - My profile
 - My courses
- Settings
 - My profile settings

Courses

- Leadership**
 - Flotilla Leadership Course
- Mini Courses**
 - Training Directorate**
 - Information Technology**
 - How to change member information using 7028 Webform.
 - IS 7028 Dashboard
 - Introduction to using Gmail with your @cgauxnet.us email address.
 - Emailing Documents Securely Using Password-protected Zip Files.
 - A tutorial on how to Install and use the Google Drive.
- Miscellaneous**
- Operations**
 - Navrules
 - Operations Policy
- Public Affairs**
 - AUX 20 Introduction to Auxiliary Public Affairs
 - AUX 21 USCG Public Affairs Policy
 - AUX 22 Coast Guard Public Affairs 2nd Class
 - AUX 23 Journalism for Coast Guard Public Affairs
 - AUX 26 Introduction to Digital Photography
- Recreational Boating Safety**
 - RBS Program Visitor
 - Vessel Examiner Qualification

Search courses:

You are logged in as STEPHEN JOHNSON (Logout)
moodle



classroom.cgaux.org



Everbridge/AIMS Everbridge Automation

Sync Everbridge to AuxDirectory

Firefox

Everbridge Aware

everbridge Aware

HOME HELP LOG OUT

(Organization Leader) STEPHEN C. JOHNSON
(118353151) USCG Auxiliary - 114

send notification What's New?

Send Notification

Scenario Manager

Manage Broadcasts

Members

Groups and Filters

Reports

Admin

You can send a notification in one of three ways:

Click on one of the following buttons to send a notification via the web:

send a notification

EMERGENCY MESSAGE

STANDARD MESSAGE

or

Call the Automated System:
(888)440-4911
If calling outside of the United States, please contact:
(303)825-2212

or

Call a live Everbridge Operator:
(877)220-4911
If calling outside of the United States, please contact:
(818)230-9797

Contact Client Care Privacy Terms of Use

Emergency Broadcasts

Experimental Everbridge Automated Updates Dashboard

U.S. Coast Guard Auxiliary - For Official Use Only - Beta Test Software

All Administrators Note: New Everbridge Automated Updates documentation as of 16 July 2012. Click Link Below.

Update Everbridge from AuxData/AuxOfficer:

1. Enter the district number (e.g., "114") for which you'd like to update the Everbridge database.
2. Press "Execute". A CSV file will be created; save it to your desktop.

Once you have the CSV file:

1. Log on to the Everbridge Administrative interface at www.everbridge.net, using your Everbridge administrator credentials.
2. Follow the instructions under "Members > Add Members > Upload List of Members". Upload the file that you just saved.

If your Everbridge Members List seems to be missing many members:

1. Click "Clear History" below, then click "Execute";
2. On the page that appears, click "Ignore History", and then "Execute" again.
3. Follow the instructions above for uploading a CSV file.

Note: This Everbridge Automated Updates System uses a *history* file to determine which records to update and which records to delete. If there is not yet a history file, you will be given the opportunity to create one manually in Everbridge, and read it in here. Until you perform this step one time (called the "first-time initialization procedure"), *Automation has no way of determining which records in the Everbridge database are "stale"*, and should be deleted. See documentation for further discussion.

Latest Documentation:

1. [Everbridge Automated Update System](#) (This program). **NEW 16 July 2012** (updated program link address).
2. [AIMS User Guide](#) (2009)

District Number: Override District Check

Initialize SMS Text field with mobile phone number

Generate a CSV file for manual upload to Everbridge via "Add Members".



Interpreter Database

The screenshot shows the website's header with the U.S. Department of Homeland Security and United States Coast Guard Auxiliary logos. A navigation menu includes links for AUXHOME, JOIN US NOW, LEADERSHIP, AUX MEMBERS, DIRECTORATES, UNITS, AUX ASSOC., and COAST GUARD. A user login section identifies the user as STEPHEN C. JOHNSON with a LOG OUT button. A sidebar on the left contains a navigation menu with links such as Interpreter Corps Home, Interpreter Database Dashboard, Update Interpreter, Add New Interpreter, Drop Interpreter, Review Update Deployment, Review Search Log, Grant/Review Access, Auxiliary Interpreter Locator, and Interpreter Corps Online Application for Volunteer. Below the sidebar is a 'SEARCH NATIONAL SITE' section with a text input field for search terms and a Search button. The main content area features a 'US Coast Guard Auxiliary Interpreter Search' form with dropdown menus for Language, Sector, and Major City, and a State dropdown. Below the search form, a search result for a Bulgarian interpreter is displayed, including a photo, contact information, qualifications, and comments.

U.S. Department of Homeland Security
United States Coast Guard Auxiliary

AUXHOME JOIN US NOW LEADERSHIP AUX MEMBERS DIRECTORATES UNITS AUX ASSOC. COAST GUARD

YOU ARE LOGGED IN AS:
STEPHEN C. JOHNSON
LOG OUT

Thursday, January 10, 2013

US Coast Guard Auxiliary Interpreter Search

Language: Albanian (2), Arabic (8), Armenian (3), **Bulgarian (1)**, Chinese (14), Creole (7), Czech (1)

Sector: Anchorage, Baltimore, Boston, Buffalo, Charleston

Major City: Akron OH (2), Alexandria VA (21), Anaheim CA (3), Anchorage AK (2), Arlington VA (23)

State: AF - Americas, AF - Africa, Canada, and Middle East, Alabama, Alaska, AF - Pacific, Arizona

Search Clear All

Note: You can select more than one item in each search box. Simply hold down the 'Ctrl' key while clicking on an item.

1 RESULTS RETURNED

Bulgarian (B)

Sector Lake Michigan
Flotilla: 095-41-07
Nearest Major City: Aurora IL - 5 miles

Qualifications
Q: INT

Other
Illinois State certified Teacher for Social Studie

Comments
Highest Education Master of Education in Educational Policy studies in Global studies in Education, currently in graduate school Program

Readiness
Available on call 24-hours: No for English as a second Language
Need Advance Notice: call
Can Travel: Yes

Highest Education: BS History

Apr. 208
Chicago, IL 60618

SEARCH NATIONAL SITE
Enter Search Term(s):
Search

SECURITY LEVEL 5

- Find Aux Interpreters
 - By language
 - By city
 - By sector
- Used by USCG, Navy



Skills Bank

Firefox ▾ USCG Auxiliary Skills Bank Dashboard

U.S. Coast Guard Auxiliary Skills Bank Dashboard v1.2

Unit (e.g., "114-12-04") Select Filter Criteria - Option-Click for multiple choices in scrolling lists

Sector

- Sector Anchorage
- Sector Baltimore
- Sector Boston
- Sector Buffalo
- Sector Charleston
- Sector Corpus Christi
- Sector Delaware Bay
- Sector Detroit
- Sector Guam

Offices

- NACO
- VNACO
- DNACO
- NIPCO
- ANACO
- V
- ITP
- AW
- P

Departments

- UNIT: COMMUNICATIONS
- UNIT: COMMUNICATIONS SERVICES
- UNIT: DDC-LOGISTICS
- UNIT: DDC-PREVENTION
- UNIT: DDC-RESPONSE
- UNIT: DISTRICT COMMODORE ADMIN ASSISTANT
- UNIT: DISTRICT COMMODORE AIDE
- UNIT: DIVERSITY
- UNIT: FINANCE
- UNIT: HUMAN RESOURCES

Qualifications(*)

- ADMINISTRATIVE PROCEDURES (APC)
- AID TO NAVIGATION (MTCN) TECHNICIAN
- AID TO NAVIGATION VERIFIER
- AID TO NAVIGATION VERIFIER (PGS)
- AIR CO-PILOT
- AIR CREW
- AIR FIRST PILOT
- AIR OBSERVER
- AIRCRAFT COMMANDER

(*) Words "Assistant", "Asst", "Auxiliary" and "Aux" removed from descriptions.

Occupation
 Select A Category ▾

Skills
 Select A Category ▾

Availability
 Residence City ▾
 State (Territories at bottom) ▾
 Zip Code ▾
 Zip Code Search Radius ▾

Controls

SUN MON TUE WED THU FRI SAT ALL
 Days Evenings
 Travel OK Admin Work OK Physically Capable Have Photo ID
 Clearance Required OS DO DI

33 RESULTS RETURNED

TIMOTHY FLACK Ogdensburg, NY 13869-5419	Sector Buffalo Flotilla 092-01-01	H:(315) 713-4448 W:(315) 784-8939 C:(315) 322-1008	flack.t@nyga.gov	Q: AV, BCCOX, IT, APC O: VCDR, IFFC, FSO-CS, FSO-HR, FSO-NS
RAYMOND WALTY Henderson Harbor, NY 13861-0000	Sector Buffalo Flotilla 092-01-02	H:(315) 938-5258 C:(716) 432-2079	rwalty@aol.com	Q: BCCREW, VE, APC O: FSO-HR
HOWARD QUINN Ogdensburg, NY 13869-0000	Sector Buffalo Flotilla 092-01-05	H:(315) 393-2107 C:(315) 869-8386	hquinno@aol.com	Q: BCCREW O: FSO-HR
CARMELLA LAURER Williamson, NY 14589-9539	Sector Buffalo Flotilla 092-01-06	H:(313) 589-8603 W:(585) 238-4442 C:(585) 781-0610	carm.laurer@yahoo.com carmella.laurer@excellus.com	S: Financial Analysts, Mathematicians, Financial Managers Q: CPR O: D-AD, FSO-HR, SO-HR
DANIEL GARCIA Baldwinsville, NY 13027-9051	Sector Buffalo Flotilla 092-02-01	H:(315) 303-5059 C:(315) 558-0566	dangaux@twonvr.com	S: Foreign Language and Literature Teachers, Postsecondary Q: AV, BCCREW, IT, MDV, VE, APC, INT O: SO-HR, FSO-IS, DSO-PA, ADSO-PB
DANIEL WELCH Nedrow, NY 13120-9719	Sector Buffalo Flotilla 092-02-01	W:(607) 255-7103 C:(315) 528-6247	welchd156@gmail.com	S: Training and Development Specialists, Financial Specialists, All Other, Economists, Agricultural and Food Science Technicians, Agricultural Sciences Teachers, Postsecondary, Agricultural Equipment Operators, Farm and Home Management Advisors Q: BCCOX, IT, VE, WS O: FSO-HR
WALTER ROBINSON Hector, NY 14841-9703	Sector Buffalo Flotilla 092-02-02	H:(607) 546-8976	wrobinc22@htva.net	S: Training and Development Managers, Education Administrators, All Other, Emergency Management Directors, Criminal Justice and Law Enforcement Teachers, Postsecondary, First-Line Supervisors of Fire Fighting and Prevention Workers, Firefighters, Fire Inspectors and Investigators, Retired

Skills Bank Designed and Built by Steve Johnson. U.S. Coast Guard Auxiliary Information Technology Group



Skills Bank

U.S. Coast Guard Auxiliary Skills Bank Dashboard v1.2

Unit: [e.g., "114-12-04"] Select Filter Criteria - Option Click for multiple choices in scrolling lists

Sector: [List of Sectors] Office: [List of Offices] Department: [List of Departments] Qualifications: [List of Qualifications]

Occupation: [List of Occupations]

Availability: [Calendar grid]

Search Criteria: [List of checkboxes for various attributes]

NAME	CONTACT INFO	SKILLS
TIMOTHY FLACK	Sector Buffalo, Phone 530-61-41, W (315) 764-6836	AV BOOTH, IT APC, VESR, UFFC, FSO-CIS, FSO-IR, FSO-IR
RAYMOND WALTY	Sector Buffalo, H (315) 359-5298	BOCNER, VE, APC, FSO-IR
HOWARD QUINN	Sector Buffalo, H (315) 555-2107	BOCNER, FSO-CIS
CARROLLA LAUBER	Sector Buffalo, H (315) 589-8553	Financial Analysts, Mathematicians, Financial Managers, CRP
DANIEL GARCIA	Sector Buffalo, H (315) 355-5555	Foreign Language and Literature Teachers, Postsecondary
DANIEL WELCH	Sector Buffalo, W (807) 250-7103	Training and Development Specialists, Financial Specialists, All Other Economists, Agricultural and Food Science Technicians, Agricultural Sciences Teachers, Postsecondary, Agricultural Equipment Operator, Farm and Home Management Advisors
WALTER ROBINSON	Sector Buffalo, H (807) 814-8877	AV BOOTH, IT, VE, WS, FSO-CIS

- AuxOfficer search on steroids
- Find members by
 - Unit
 - Sector
 - Office
 - Department
 - Qualifications
 - Occupation
 - Skills
 - Availability/Security Status
 - City, State, Zip Code/Distance
- Export email list
- Export spreadsheet
 - Compatible with Everbridge

auxofficer.cgaux.org/skills_bank



WOW Pushbutton Websites

Content Management System

The screenshot shows a web browser window displaying the website for the USCG Auxiliary, Division 7, District 11SR. The page features a navigation menu with links for AUXHOME, JOIN US NOW, LEADERSHIP, AUX MEMBERS, DIRECTORATES, UNITS, AUX ASSOC, and COAST GUARD. The main content area includes a welcome message, a map of the Morro Bay area, and a login section for members. The footer contains contact information and a disclaimer.

U.S. Department of Homeland Security
United States Coast Guard Auxiliary

AUXHOME JOIN US NOW LEADERSHIP AUX MEMBERS DIRECTORATES UNITS AUX ASSOC COAST GUARD

Saturday, January 12, 2013

USCG AUX AUXWeb
Division 7
Seventh

District 11SR

Flotillas

About Division 7

Unit Announcement

Boating Courses

Surface Ops Training

Operational Facilities

Photo Gallery

Videos

Calendar

National Help Desk

MEMBER ZONE

Member ID:

Password:

SEARCH NATIONAL SITE

Enter Search Term(s):

SECURITY LEVELS

NTAS
NO ACTIVE ALERTS
www.DHS.gov/alerts

MARSEC LEVEL
1 2 3
SIGNIFICANT RISK

The U.S. Coast Guard Auxiliary was established by Congress in 1939 under title 14, §§ 23 of the U.S. Code as the volunteer arm of the U.S. Coast Guard.

The Coast Guard Auxiliary performs Safety and Security Patrols, Search and Rescue, Vessel Safety Exams, and conducts public education classes in Recreational Boating Safety.

In addition, the U.S. Coast Guard Auxiliary operates in any mission as directed by the Commandant of the U.S. Coast Guard or Secretary of Homeland Security with the exception of law enforcement or military operations.

The U.S. Coast Guard Auxiliary, with over 30,000 men and women, is a unique force that carries out an array of responsibilities touching almost every facet of the U.S. maritime environment.

If you aren't already a member of the U.S. Coast Guard Auxiliary, consider joining. Click [here](#) to see the benefits. Then contact Tom Shaw at 805-657-1071 or t.w.shaw@sbcglobal.net.

Contact National National Help Desk Website Policies Accessibility FOIA Plug Ins

U.S. Coast Guard U.S. Department of Homeland Security USA.gov

CGAUX.ORG is the U.S. Coast Guard Auxiliary official web portal.

- “Instant” websites
 - Units
 - Directorates
 - C-Schools
- Suits any skill level
 - None to vast
 - Focus is on content, not programming
- WOW to date:
 - 52% (492) Units Approved
 - 80% (750) Units Operational
- So easy, even a FC can do!
☺

wow.uscgaux.info



Other Applications

- **Internet Site Request/Site Approval System**
 - Request conventional site (AIRS)
 - Request National Site Approval (all sites; optional)
 - Used by DSO/ADSO-CS
- **Certificate System**
 - Prints color certificates for all situations
 - Used by elected leaders, DIRAUX, CHDIRAUX

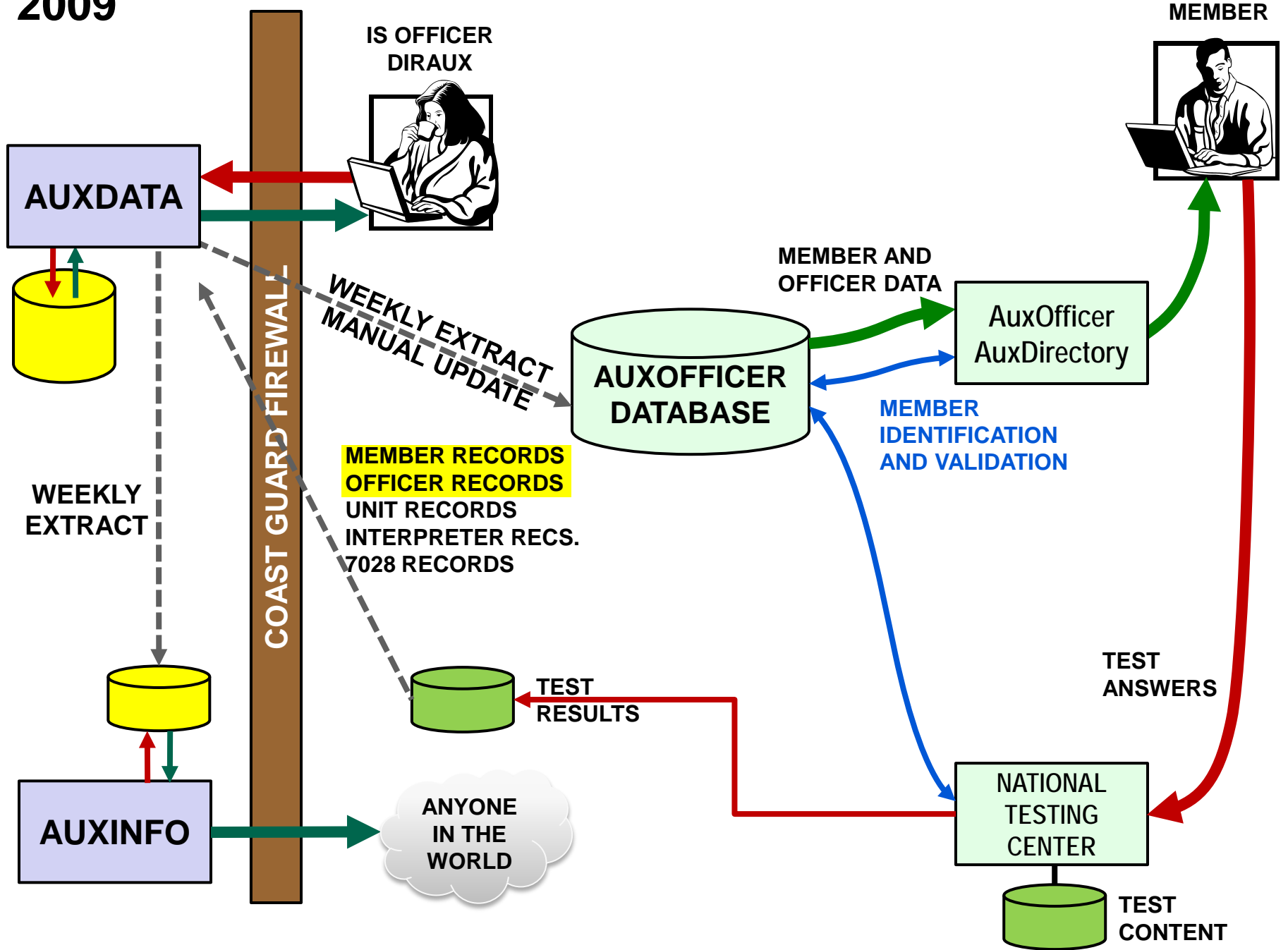


A large, semi-transparent American flag is positioned on the left side of the slide, with the stars and stripes visible. The title text is centered on the white background of the slide.

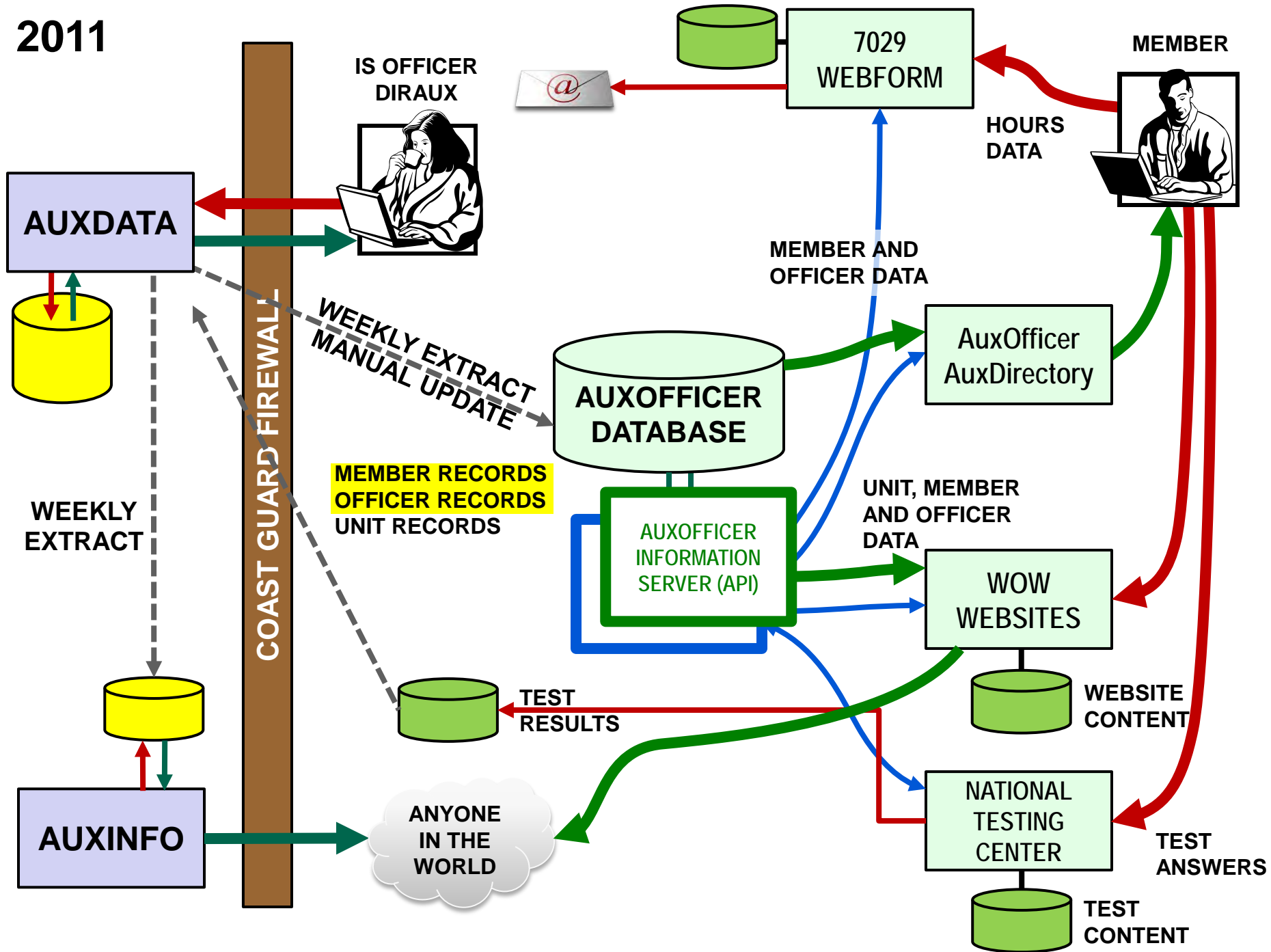
HOW THE PIECES FIT



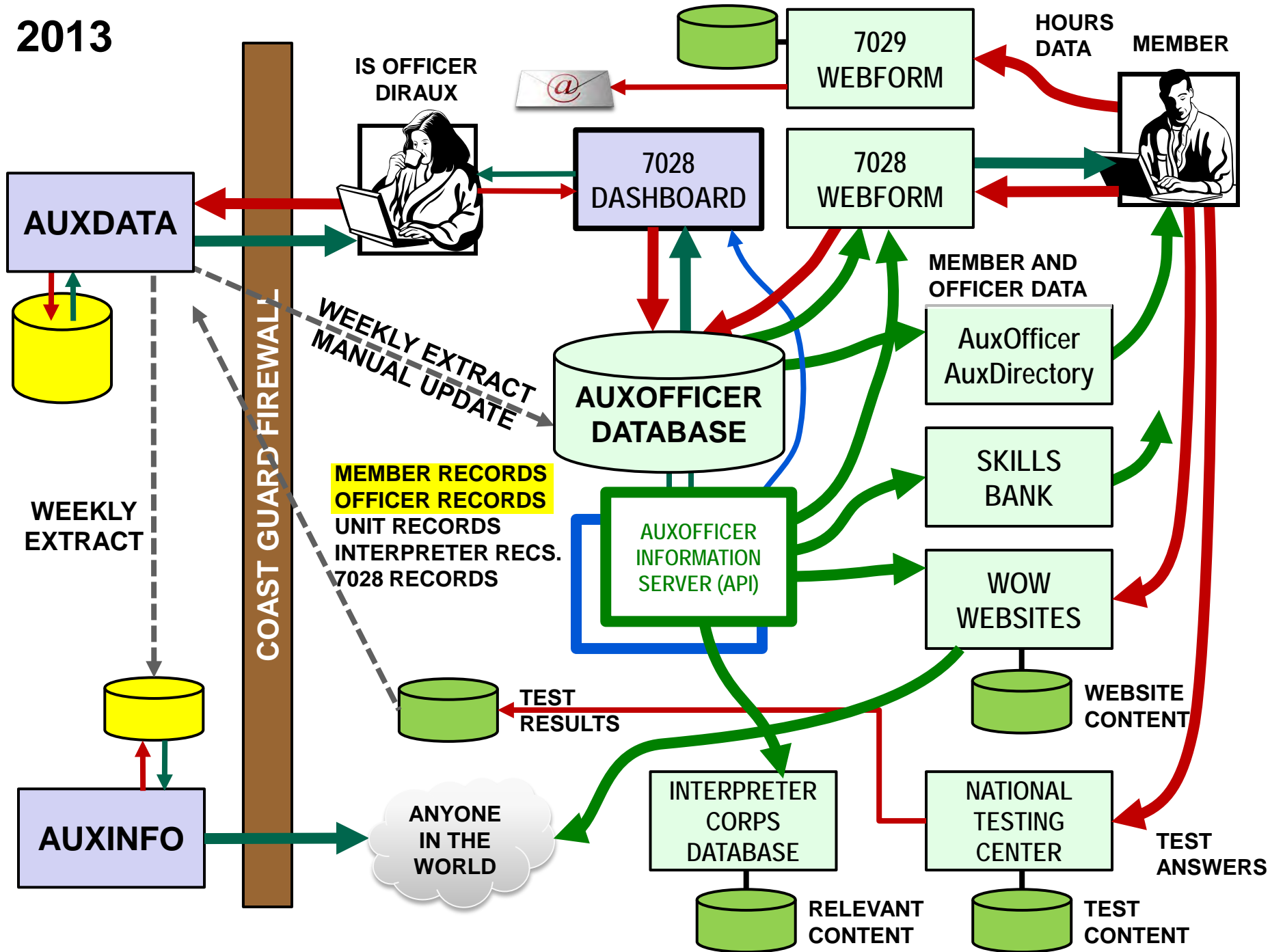
2009



2011

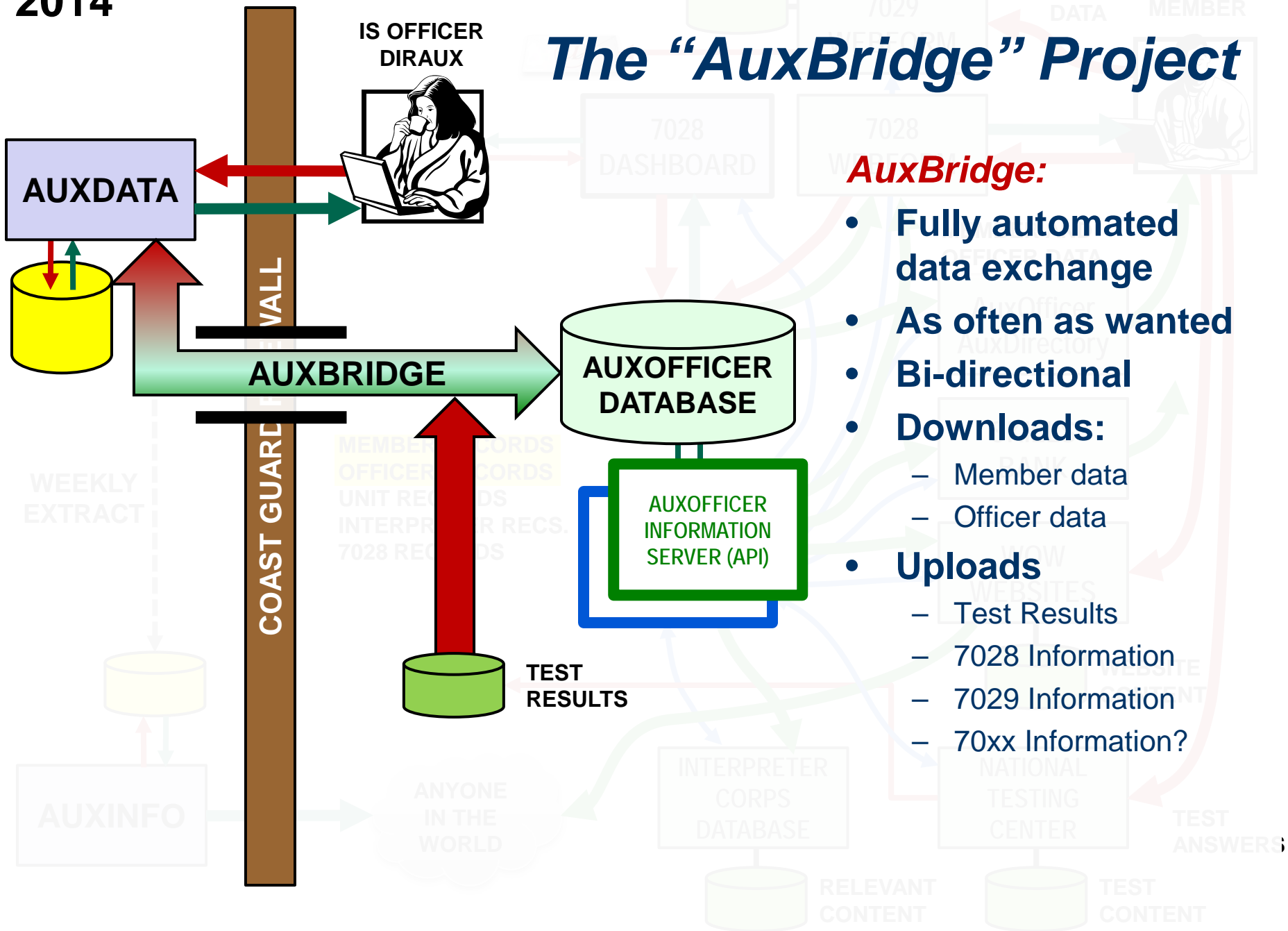


2013

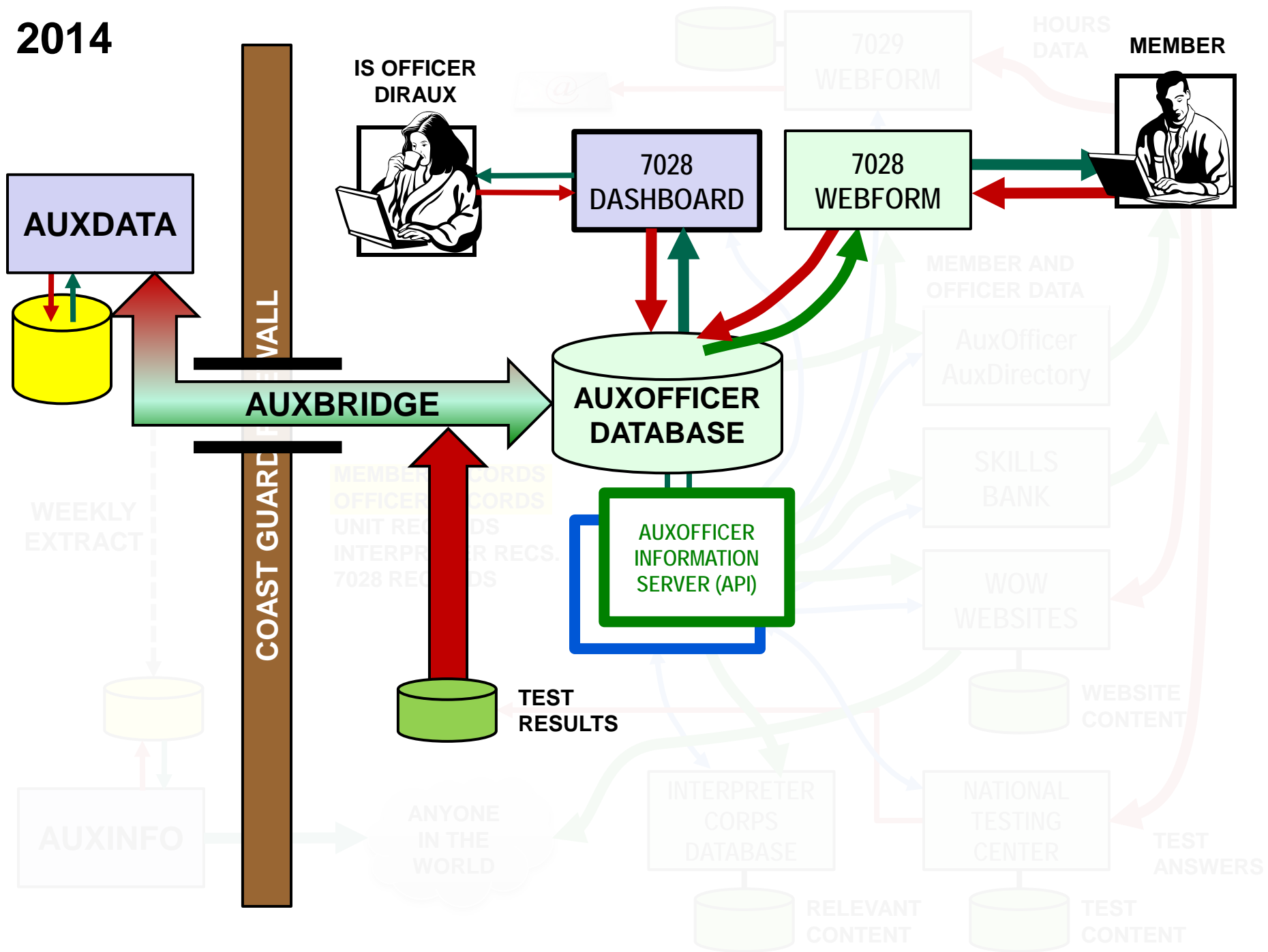


2014

The "AuxBridge" Project



2014



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IT Organization

WHO DOES WHAT?



Auxiliary IT Directorate

"We Make Your Job Easier"

IT USER SUPPORT & SERVICES (U Directorate)



DVC-UM

MEMBER SUPPORT

- National Help Desk
- National Knowledge Base
- Customer Service
- National WebEx Support

DVC-UG

IT USER GUIDES

- Online IT Training Guides
- Audio/Video Content
- Website & Print Graphics
- Liaison with Training

DVC-UA

AUX04 TRAINING

- WOW Classroom Training
- PowerPoint Training

DVC-UI

AUXDATA SUPPORT

- AuxData/AuxInfo C-School
- Forms Design
- AuxData Management
- AuxInfo Management

CG-BSX-1
(CHDIRAUX)
OSC

DVC-UC

UNIT WEBSITE SUPPORT

- Web Standards & Practices
- Unit Liaison (CS // Chain)
- Unit Site Review & Support
- Site Compliance

C-DEPT
SOFTWARE
ENGINEERING

DSO-IS/SO-IS/FSO-IS

DSO-CS/SO-CS/FSO-CS



Auxiliary IT Directorate

"We Make Your Job Easier"

COMPUTER SOFTWARE & SYSTEMS (C Directorate)

DVC-CE

SOFTWARE ENGINEERING

- Program New IT Apps
- Program Department Apps
- Maintain Existing Apps
- Liaison with OSC at USCG
- Recruiting; Source Control

DVC-CH

HOSTING SERVICES

- Capabilities Planning
- Server Management
- Unit/Nat'l Website Hosting
- Network Security
- Open Source Support

DVC-CQ

ADVANCED DEVELOPMENT

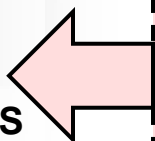
- "Skunk Works"
- Self-Directed Projects
- New Approaches

DVC-CD

DOCUMENT CTRL SYSTEMS

- Research Doc Ctrl Systems
- Develop Taxonomies
- Develop Workflows
- Collect all Documents

ALL
NATIONAL
DIRECTORATES

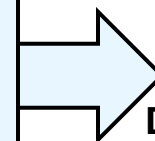


DVC-CN

NAT'L SYSTEMS SUPPORT

- National Website
- Unit Website Design
- Content Management Systems (WOW)
- Directorate W/S Coord.

NEXCOM
NATIONAL
DIRECTORATES





Quick Look

ONLINE IT RESOURCES



Online IT Resources

- IT Directorate Website
<http://itgroup.cgaux.org>
- WOW websites
“Configure” Mode > Documentation





Wednesday, January 16, 2013



IT Group

IT Group News!

C Department Home

U Department Home

Website Quick Checklist

WOW/AIRS Platforms

Site Approvals/Requests

AUX 04 C School

AUX 10 C School

National Help Desk

SEARCH IT GROUP

Welcome to the Information Technology Group

What is Information Technology in the Auxiliary?

In most any organization the role of IT, whatever it may be called, is to conscientiously select and apply those aspects of the entire range of information technologies that can most be expected to maximize benefits to the organization as a whole, in cost-effective ways.

Our Departments

Computer Software & Systems (C)

The mission of the *Computer Software & Systems Department (C)* is primarily involved with the underlying technologies, equipment, and developmental techniques to produce solutions necessary to meeting Auxiliary mission criteria. This department has a number of on going projects that interface and are supported by the U Department such as: WOW (units without webmasters) system; wcms systems; database administration; soap clients; and aux officer. The Computer Software & Systems Department is also the home of the national website division, along with the research & development division.

User Support & Services Department (U)

The mission of the *IT User Support & Services Department (U)* is to deliver support for Information Services employed to meet the needs of Auxiliary support missions.

Help Desk Support System

Have a question, or need support? You can submit questions, comments, website errors, or any other type of feedback to the U.S. Coast Guard Auxiliary National Staff via the Help Desk. Look for the National Help Desk in the footer, it's also available from the left hand navigation in the national web sites. All website errors, or system errors (such as learning platform, aux officer log ins and more) must be routed via this system.

Any location in which the question mark icon is show, you must submit inquires via the Help Desk. Even in some locations not displaying the icon you maybe asked to do so.

Job Aids & Resources

Items CS officers should know!

- Legacy Platform Checklist
- WOW II Platform Checklist
- WOW II User's Guide
- WOW II Quick Start Guide
- 1-Hour Conversion App Note
- 7029 Webform Video Guide
- 7028 Webform How To



What is at itgroup.cgaux.org?

- Focus mainly on the CS chain
- IT Group News blog/feed (“What’s new in IT”)
- Links to the C and U department websites
- Quick Website Checklists
- WOW/AIRS Platforms explained
- Site Approval/Request portal for DSO-CS
- Aux04 (WOW) C-School Website access
- Aux10 (AuxData) C-School Website access
- More: [let’s take a look...](#)



IT Group Website: Bottom Line

- **Virtually all of what a CS Officer needs to know is available**
- **Every CS officer should have a working familiarity with everything the site covers – “One Saturday...”**



WOW Websites Documentation

- Available on the WOW site in “Configure” mode
- **Titles:**
 - *WOW II User’s Guide* (40p)
 - *WOW II Quick Start Guide* (1-1/2p)
 - *1-Hour Conversion Guide* (Old site to new) (5p)
 - *Creating Role-based Pages* (3p)
 - *Creating Email Forms* (7p)
 - *Using Hidden Pages* (4p)
 - *WOW “Smart” Tags* (11p)
 - *WOW Presentations* (4 ea.)





Quick Look

THE NATIONAL HELP DESK





Login **Subscribe**

Your email address

Remember me

Please type your question here

[Register](#) [Submit a Ticket](#) [Knowledgebase](#)

[Troubleshooter](#) [News](#)

- Knowledgebase
 - Member Support (1)
 - TIMELY NOTICES (1)
 - Coast Guard Policy (22)
 - Public Affairs (4)
 - WOW Help Files (1)
 - ALAU Archive
 - Chain of Leadership (6)
 - Response (28)
 - Recreational Boating Safety (1)
 - Vessel Examinations (7)
 - Marine Safety & Environmental Protection (3)
 - Information Technology (9)
 - Membership (17)
 - Public Education (5)
 - Member Training (29)
 - National Staff (3)
 - AUXDATA, AUXINFO, AuxDirectory (7)
 - Awards (18)
 - Customs, Courtesy, and Protocol (15)
 - Miscellaneous (12)
 - Uniforms (53)
 - Forms (4)
 - Web Conferences (6)

Latest Updates



Welcome

Posted by Dale Crow on 06 November 2011 09:28 PM



Hello,

There is no need to register to submit a ticket. When you submit a ticket it will automatically register you. If you are not a member of the U.S. Coast Guard Auxiliary please use the General Support option. Members of the U.S. Coast Guard Auxiliary select the option that best applies. Thank you for using our National Help Desk and Knowledge Base!

[Read more »](#)

[View all news](#)

let's take a look...

A large, semi-transparent American flag is positioned on the left side of the slide, with the stars and stripes visible.

IT INTRODUCTION TAKEAWAYS



IT Introduction Takeaways

- **IT is source of all Auxiliary software except AuxData/AuxInfo**
- **The AuxOfficer database is central to all applications**
- **When info in an Aux application is wrong, its wrong in AuxData or an update is needed**
- **An electronic bridge is in development: daily updates or better; reduced IS data entry**
- **IT is a service organization, and is organized to support unit staff officers directly**



Takeaways, continued

- All IS and CS officers should read and be familiar with the entire IT Directorate website
- WOW documentation is extensive, helpful and readily available
- The National Knowledge Base is for use by all members, but especially for getting CS and IS problems solved.



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Auxiliary Information Technology

WE MAKE YOUR JOB EASIER

